

Quote is for planning purposes only and is subject to change

Version: 02

### IBM Technology Support Services Quote

Quote Number:	Q-00126356	Contract Term:	12
Currency:	USD	Billing Frequency:	Annually
Quote Period From:	7/27/2022	Printed Date:	4/18/2022
Quote Period To:	7/26/2023	Auto Renew:	Yes
Fulfilment Channel:	Distributor	Validity Date:	7/16/2022
Price Type:	Commercial Pricing	Attachment Number:	0000MSA
		Agreement Number:	HQ12291
Client Name:	COUNTY OF MADISON		
Business Partner Name:	ARROW ENTERPRISE COMPUTING SOLUTIONS INC		
TIER2 Name:	COTHERN COMPUTER SYSTEMS INC		
Description:	A12TJ0-COTHERN COMPUTER SYSTEMS INC-COUNTY OF MADISON-Q-00126356		

<i>Title/Period Split</i>	<i>Total Reference Charges</i>
<i>Charges Period From</i>	<i>7/27/2022</i>
<i>Charges Period To</i>	<i>7/26/2023</i>
<i>Maintenance Charges</i>	2,370.00
<i>Service Charges</i>	1,760.00
<i>One Time Charges</i>	0.00
<b><i>Total Period Charges</i></b>	<b>4,130.00</b>

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Location Customer	Billing Customer	Type	Model/ Feature	Serial	SW License Type-Model Serial	Platform	Product Description
1027288	8660924	3580	H5S	95GP315			HWMA Storage
1027288	8660924	8286	41A	780565X			HWMA Power
1027288	8660924	8286	EPXK				HWMA Power
1027288	8660924	8286	41A	780565X			SWMA IBM i
1027288	8660924				5770-SS1 R20A713		SWMA IBM i

**Totals:**

**Legend**

**(1) Codes:**

- E End of Service
- H Indicates a Machine on an existing Contract
- K Manual Asset - serial assignment & installation must occur prior to agreement creation
- L Limited Support
- O One Time Charge
- R Missing Line Item Price
- W Machine under Warranty
- Y On-order Asset - serial assignment & installation must occur prior to agreement activation

**(2) UNLESS OTHERWISE SPECIFIED, SERVICE LEVELS ARE OBJECTIVES ONLY.**

<i>Description</i>	<i>Service Level Description (2)</i>	<i>Legend (1)</i>	<i>QTY</i>	<i>Warranty End Date</i>	<i>Charge Start Date</i>	<i>Charge End Date</i>
System Storage TS2250 Tape Drive Express Model H5S	On-site Repair,ORT=SD,24x7		1	5/18/2020	7/27/2022	7/26/2023
IBM Power System S814	On-site Repair,ORT=SD,24x7		1	5/17/2020	7/27/2022	7/26/2023
4-Core 3.02 GHz POWER8 Processor Card			1	5/17/2020	7/27/2022	7/26/2023
IBM Power System S814	24x7		1	5/17/2020	7/27/2022	7/26/2023
chargeable Processor Core Power System Group P05	24x7		1		7/27/2022	7/26/2023

<i>Billing Frequency</i>	<i>Net Price</i>	<i>One Time Charge Net Price</i>	<i>Total Net Price</i>
Annually	1,194.00	0.00	1,194.00
Annually	1,176.00	0.00	1,176.00
Annually			
Annually	1,760.00	0.00	1,760.00
Annually			
	<b>4,130.00</b>	<b>0.00</b>	<b>4,130.00</b>

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<b>Location Customer</b>	<b>Location Address</b>	<b>Billing Customer</b>
1027288	COUNTY OF MADISON, 2941 US HIGHWAY 51, CANTON 39046-9110, MS	8660924

***Billing Address***

ARROW ENTERPRISE COMPUTING SOLUTIONS INC, 11545 WILLS  
RD STE 102, ALPHARETTA 30009-2098, GA

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**For purposes of this transaction, the following terms replace the terms of your Attachment with IBM.**

**Price Protection Options are replaced by the following:**

Price protection will apply from the start date through the committed term as follows:

- a. no price increase announced by IBM will apply for the committed term specified in the TD; and
  - b. Client will receive the benefit of a price decrease as of the stated effective date, if the price decrease is announced by IBM with an effective date within the committed term.
- All newly added Eligible Products and Services, and changes to existing Eligible Product configurations and Services, will be charged at term specified in the new TD.

**Termination is replaced by the following:**

Client has committed to continue Services for the entire transaction contract period as documented in the applicable TD. However, Client

- a. replaces the terminated Services with equivalent new IBM Services, or
- b. on 60 days' written notice to IBM if Client permanently removes the Eligible Machine from productive use within Client's Enterprise.

**For qualified State and Local Government Clients:** Client may also terminate Services immediately prior to the start of any fiscal year. Client will receive a credit for any remaining prepaid period associated with Services Client terminates in accordance with this provision if applicable. Otherwise, no credit is given for Client termination during the committed term.

**Statement(s) of Work (SOW)**

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effective date during the committed term specified in the TD.  
the then-current rate, and price protection will apply, for the

It may terminate Services for an Eligible Product if Client:

for which funds have not been appropriated.  
and a separate invoice for the equivalent Services added, if

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